

# MANAGED ENDPOINT SERVICES



Managed Endpoint Services employs more than 100 monitors, antivirus policies, malicious website filtering, and customized remote monitoring and management capabilities to identify and remediate known issues quickly.

## Key service features



### Hardware and Software Health Monitoring

- Oversight and protection of school-owned endpoints, including desktop computers, laptops, and tablets (iOS and Android)
- Automated installation of endpoint management toolsets, including remote monitoring and management (RMM), antivirus, and malicious website filtering to enhance security and efficiency
- Continuous, real-time hardware and software monitoring



### Application Management

- Automated deployment and encryption of standardized applications, including Zoom, Google Chrome, Firefox, Microsoft 365, and other core business applications
- Development and deployment of application standards and policies to ensure application availability



### OS and Third-Party Patch Management

- Microsoft Windows and macOS patch testing (critical and non-critical)
- Available third-party application patch management (e.g., Zoom, Google Chrome, Microsoft 365)
- Ongoing monitoring and maintenance to ensure efficient and effective patch management



### Antivirus Software Management

- Development and implementation of antivirus policies to address installation, routine operations and management, monitoring, and alerting
- Auto-remediation of antivirus policy violations for rapid, consistent protection



### Malicious Access Prevention

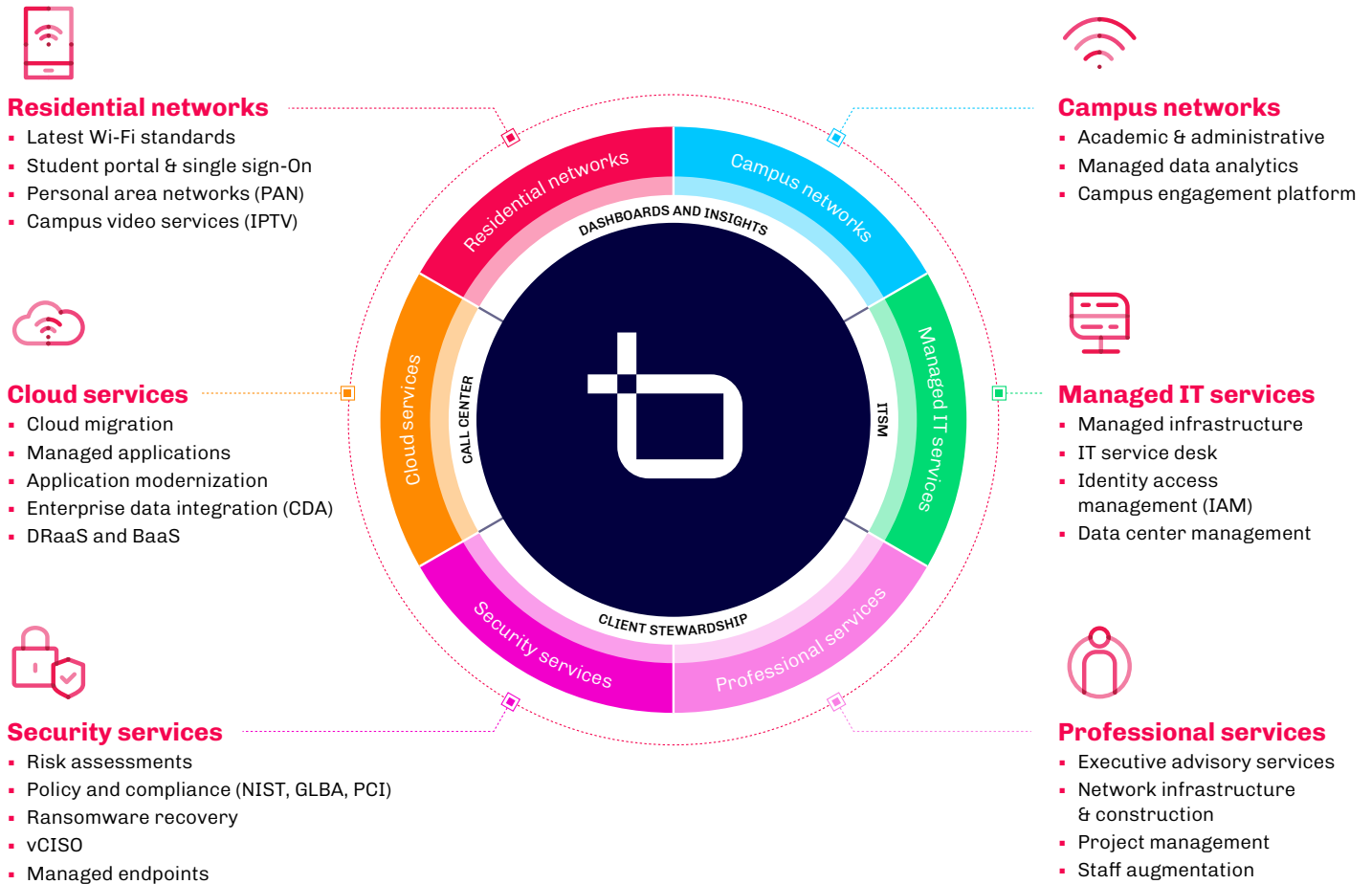
- Development and implementation of malicious access-focused DNS and web filtering policies to protect against known threats and user error
- Ongoing DNS and web filtering toolset monitoring and maintenance to ensure efficient and effective protection against bad actors

# Ready to bring advanced connectivity to your campus?

Boldyn Networks delivers the advanced shared network infrastructure needed for a smart, inclusive, and sustainable future.

We enable connected transit, venues, enterprises, heavy industry, college campuses and smart cities to create new possibilities in the way people live, work and play.

We don't just talk about the future. We exist to help build it. Creating the foundation from which a better collective future can be imagined.



**A proven partner with purpose**

**25 years**

serving higher ed and developing deep understanding of students and campus trends

**Incomparable scale and expertise**

**Hundreds of campuses**

where we have perfected operations, technical expertise, and predictable funding models at scale

**World-class customer experience**

**96% retention rate**

validates our 98% client satisfaction rating and the value we deliver year after year



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