

16. Complaint process

We would like to be able to resolve all your concerns, and we hope that we can do so. Where we have not been able to do this, you have the right to contact the appropriate data protection regulator if you consider that we have breached your data protection rights.

The contact details of the appropriate data protection regulators are as follows:

Jurisdiction	Regulator	Website	Contact Details
Finland	Office of the Data Protection Ombudsman	Office of the Data Protection Ombudsman Data Protection Ombudsman's Office (tietosuoja.fi)	Tel: +358 29 566 6700 Email: tietosuoja@om.fi
France	Commission Nationale Informatique & Libertes (CNIL)	Contact us CNIL	Tel: +33 (0)1 53 73 22 22
Germany	German Federal Commissioner for Data Protection and Freedom of Information	BfDI - Contact (bund.de)	Tel: +49(0)228 997799-0 Email: poststelle@bfdi.bund.de
Hong Kong	Privacy Commissioner for Personal Data	Contact Us (pcpd.org.hk)	Tel: 2827 2827 Email: communications@pcpd.org.hk
Ireland	Data Protection Commission	Homepage Data Protection Commission	Tel: (01) 765 01 00
Spain	Agencia Espanola de Proteccion de Datos (AEPD)	How can we help you? AEPD	Tel: 900 293 183
Sweden	Swedish Authority for Privacy Protection	Swedish Authority for Privacy Protection IMY	Tel: 08-657 61 00 Email: imy@imy.se
UK	Information Commissioner's Office (ICO)	Information Commissioner's Office (ICO)	Tel: 0303 123 1113
United States	Federal Trade Commission (FTC)	Protecting Consumer Privacy and Security Federal Trade Commission (ftc.gov)	Tel: (202) 326-2222

