

NETWORK OPERATIONS & MANAGEMENT SERVICES

Always available.
Fully reliable.

boldyn
NETWORKS



WE DON'T JUST BUILD NETWORKS, WE ESTABLISH PARTNERSHIPS.

Your business relies on high-performing connectivity. By partnering with Boldyn Networks, you're teaming up with a collaborative, hands-on group of experts who have a track record of operating and managing networks for some of the world's largest communications projects.

Collaboration without disruption

We work closely with your teams to seamlessly takeover, transition and manage your network while maintaining uninterrupted connectivity. Our vendor-agnostic approach and established industry relationships ensure your solution is customized to meet your business needs.

Leveraging an end-to-end process, we offer:

- Deep expertise with all major OEMs to select the equipment best suited for your needs
- Full carrier management, including upgrades, testing, etc.
- Contractor access management and scheduling
- Complete flexibility to operate in designated maintenance windows and around busy operating schedules
- Ongoing network improvement recommendations

Network monitoring for always-on connectivity

Our US-based, national Network Operations Centers (NOCs) provide round the clock monitoring to ensure your infrastructure is constantly safeguarded and optimized. We oversee your network so you don't have to – and we take that responsibility seriously. That's why we're trusted by some of the largest property owners and developers in the world to deliver world-class connectivity experiences.

Monitoring services include:



24/7/365 remote monitoring, preventative maintenance, and troubleshooting



Network performance reporting, including system availability and incident reports



Access to best-in-class industry tools, including: ServiceNow, xMatters, Splunk, Tableau, and more



Annual and semi-annual network health and preventive maintenance checks



System integration options available for seamlessly access to network insights



NOC-to-NOC interface with all major carriers for streamlined operations





Operational expertise you can trust

A comprehensive and proactive approach to network monitoring and operations ensures your network is not only running smoothly, but is optimized for peak performance. With our extensive experience and specialized knowledge of carrier and OEM tools, we're well equipped to manage networks of all sizes.

As part of our operations and maintenance process, we offer:



Management of repairs, swaps, warranties, replacements, and spares, with recommendations provided for on-hand spare levels



Regular remote health and maintenance checks, including logs associated with given technologies and performance testing



Ongoing strategic guidance on network optimization



Annual on-site system inspections



Custom dashboards to provide added visibility into network performance and availability



System inventory, full system performance audit and analysis





Our streamlined approach

Pre-Integration 45 days

- System inventory
- Remote monitoring

Integration 10 days

- NOC integration
- Baseline performance
- Optimization recommendations
- Signage & security

Operate & Manage On-Air

- NOC support
- OSS
- Reporting
- Break fix
- Onsite support
- Performance SLA
- Access management
- Preventative maintenance
- Carrier management
- Venue modifications



The Boldyn Networks advantage

Combining the strength of our global reach with a personalized, customer-first approach, we are the partner of choice for next-generation connectivity solutions. Whether you need to build, upgrade, or manage your communication infrastructure, we collaborate with properties of all sizes to deliver a flexible network solution to meet your business goals.



Learn more at boldyn.com